

The Delivery
GroupCustomer Guide - How to
Manage Collection Dates

On your browser go to: <u>www.dockethub.com</u> and enter your username and password:



Select the mailing status button as shown below



On the display select 'All active mailings' or use the 'date functions' to find the mailing required.



Ð		CKE	THU	B						Secured Live 01 March 2	Mail Site 1017
		Mailing Management	Reports	Ad	lmin	Help		Lo	ogout		
Mailing Mar	nagement	\rangle Mailings \rangle	Mailing Status								
		Mailings	Campaigns							٦	
		Refresh 01/05	/2017 >	Display Mailin View By ⊚ Clie	gs for Specified Date nt Poster		- L	Ipload V	Vizard		
				Poster test			Adva	anced Fi	le Upload		
				Monda	y, 1 May						
				_	1		1000				
Collection Date	Carrier	Poster	Client	Job Ref	Job Name	Hems	ltem Weight (g)	Bags	Est Total Weight (kg)	Status	
1/05/2017	Dry.	test	test	test	testing	4,550	279	84	122	Pending	Deta
			1	1	1						



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On the job line select the button called 'Detail' as shown below



This will open up an overview of the job, to change the collection date use the 'edit' tool to change to the desired date.

DD	CKE.	THU	5			Secured Man Live Site 01 March 2017
	Mailing Management	Reports	Admin	Help	Logout	
lailing Management	Mailings	Mailing Status	Mailing Status Summary			
	lob Reference test				Deturn to Mailing Status	
	Collection Date 01/05/2017	Edit			Return to mainly status	
	Job Description testing			Edit	Mailing Details	
	Client test				Print Labels	
	Poster test			Ψ.	Hold Mailing	
	Carrier Secured Ma	ail .			Cancel Mailing	
	Service 70_VLRG L	TRWAN BAGS		5	Cancer Mailing	
	Item Weight (g) 27		Total Items 4550		Statistics	
	Inh Bards Transmission		Berrylow			

If the mailing is a split mailing, i.e. one data file uploaded but a staggered collection over a number of days, this must be split on Docket Hub via collection date using the method below.

In the mailing status summary select 'Mailing Details' from the menu.

DOCH	ie-ri		3		Secured Maii Live Site 01 March 2017
Mailing Man	agement	Reports	Admin	Help	Logout
Mailing Management 💦 Mail	ings 🔶 Mailir	ng Status	Mailing Status Summary		
Job Reference	test				Return to Mailing Status
Collection Date	01/05/2017	✓Edit			
Job Description	testing			✓Edit	Mailing Details
Client	test				Print Labels
Poster	test			Ŧ	Hold Mailing
Carrier	Secured Mail				Cancel Mailing
Service	70\LRG LTR\MA	N BAGS			
Item Weight (g)	27	Т	otal Items 4550		Statistics
Job Code	608000-EGC1		Bags 84		
Campaign	Not Assigned				
Department	No department			Ŧ	
Cost Codes				v ∥Edit	
				Ŧ	
				Ŧ	
				Ŧ	

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This will display the below screen, from this screen select the 'Mailing Admin' option

Ð	OCH	ET	HU	5		Sec 01 M	red Mail .ive Site rch 2017
	Mailing Manag	gement	Reports	Admin	Help	Logout	
Mailing Mana	agement 🔰 Mailing	gs 🔪 Mail	ing Status $ ightarrow$	Mailing Status Detail			
Refresh	Print All Bag Labels	Release All B	ags			Return to Mailin	Summary
Select All	Reprint Labels	Put Bags on H	Hold			Mailing A	dmin
Clear All	Split Bags	Cancel Bag	s			Display Status All Active States	•
				1			
				Order	Item Item	Cont. First Last	

Once in the Mailing Admin screen select 'Split Mailing'

DO	CKE	THU	3		Secured Mail Live Site 01 March 2017
	Mailing Management	Reports	Admin	Help	Logout
lailing Management	Mailings	> Mailing Status	Mailing Admin		
					Return to Mailing Detail
					Recard to Plaining Decar
lit Mailing					
it a mailing into two	parts (or combine a previ	iously split mailing)			Split Mailing

The Split Mailing screen will now appear where a mailing can be amended accordingly.

BagNo: 1 BagNo: 84 Preview Split BagNo: 0.001 SSC FirstItm. LastItm. JobRef. Ref.No. EndClient 334941100124020 3050 1.4 2.5 Hert Biosoco-Exc1 EndClient 3 314911100124020 3050 1.4 2.5 Hert 600000-Exc1 EndClient 4 3146H100124010 355 4547 4550 test 600000-Exc1	BegNo.: 1 BegNo.: 84	
BagNo. BagID SSC / irstim. Lastim. JobRef. Ref No. EndClient 3 3146H100124023 304 24 79 test 60000-EGC1 EndClient 3 3146H100124023 305 60 95 test 600000-EGC1		
1 3146H10012402 303 1 23 1est 608000-EGC1 2 3146H10012402 304 24 79 test 608000-EGC1 3 3146H100124024 305 80 95 test 608000-EGC1	Preview Split BagNo. BagID SSC firstitm. Lastitm. JobRef. Ref.No. EndClie	ient
84 3146H100124105 35 4547 4550 test 608000-EGC1	1 23 test 69800-EGC1 2 3148H100124022 303 1 23 test 60800-EGC1 3 3148H100124024 305 80 95 test 60800-EGC1	
	84 3146H100124105 35 4547 4550 test 608000-EGC1	

Mailings can be split using either of the following parameters

- By Bag No
- SSC code '
- Item No

Select the method that best suits how your need to split the mailing and set the start and end point for the split.

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Next select a collection date for the new 'Split mailing' Items and click 'Submit Split'.

The Mailing Status screen will now show the new mailing created as Part 2 (P2) together with the original.

		Mailing Management	Reports	A	dmin	Help		Lo	ogout 🖌		
Mailing Mana	agement	angle Mailings $ angle$	Mailing Status								
		Mailings	Campaigns								
		Refresh 🔇 01/05	6/2017 >	Display Mailir	ngs for Specified Date			pload V	Vizard	1	
		I She	ow next 7 days	Poster test	ent Poster		Adva	inced Fi	le Upload	Í.	
				Monda	ay, 1 May						
					1		litern		Est Total		
Collection Date	Carrier	Poster	Client	Job Ref	Job Name	Items	Weight (g)	Bags	Weight (kg)	Status	
02/05/2017	he Delicery Store	test	test	test	testing P2	2,277	27g	44	61	Pending	Deta
											-

Continue this process until the whole job has been split accordingly into the collection dates applicable.

Failure to comply with the above procedure may result in a delay to mail processing and/or surcharges being applied.